

One Goal... One Passion....
Customer satisfaction through
Work Excellence!

SYNERGY
SOLUTIONS
GENERAL TRADING CO. W.L.L.



شركة سينرجي
سوليوشن
للتجارة العامة ذ.م.م.





About Us

Synergy Solutions General Trading Co. W.L.L. was founded to serve the ever demanding Oil, Gas & Power Industries in Bahrain and in the Middle East.

Synergy Solutions continues to dedicate itself to being ahead of others in the field of Life Support Services, Trading & Contracting, Vehicle & Equipment Leasing, Furnished/Non-Furnished Apartments & Commercial Spaces, Manpower Support, Sponsorship Services, Logistics & Security Services, Catering Services, etc.

The team at **Synergy Solutions** has experience in providing supplies and services to various business organizations in Bahrain, Kuwait, Qatar, Iraq and Afghanistan. Keeping up the zeal to excel, our team at Contracting and Fabrication Division has hands on experience in several Civil works and Mechanical Fabrication Projects for Oil, Gas and Power Industries as well as the Private Sector organizations.

Our Trading Division has supplied wide range of materials to the Oil, Gas and Power Industries and United States military sub contractors in Bahrain, Kuwait, Qatar, Iraq and Afghanistan through our clients.

Synergy Solutions has Professional Associates in the United States, United Kingdom, United Arab Emirates, Bahrain and India who form an integral part of our operations.

Synergy Solutions along with our global partners has shown efficiency in providing highly qualified and professional human resources from India, Bangladesh, Sri Lanka, Nepal, Philippines etc. thus becoming an active partner in the global growth of its client organizations.

Synergy Solutions provides a wide range of support services and in-country assistance to government agencies, contractors and non-governmental agencies working in the Middle East. Whether you're looking for manpower support, sponsorship services, vehicle & equipment leasing, shipping and procurement assistance, short- or long-term housing, or assistance establishing an office or warehouse space, **Synergy Solutions** has the experience and resources to meet all your in-theater needs. Plus, our top management ensures a high level of customer service and communication which ultimately lead to total customer satisfaction for our clients.



Vision, Mission & Values

A company with deep rooted relationships, comprehensive range of product offering and wide reach, supported infrastructure with a sophisticated management information system, prudent risk management practices and end to end customer support services.

Vision

Be a leader in providing the best business solutions and focusing on the highest value creation for our customers across the globe.

Mission

At **Synergy Solutions**, we pledge to provide distinctive quality and unparalleled customer service for Trading and Contracting as we strive to gain the respect and trust of our customers, suppliers and partner vendors.

Values

- ❖ Honesty, integrity and transparency
- ❖ Corporate thinking
- ❖ Commitment to Health, Safety & Environment and social responsibilities
- ❖ Partnership and Flexibility
- ❖ Quality and Excellence



Quality Policy

Synergy Solutions operates business in a manner that consistently meets or exceeds the quality standards set by our valuable Clients.

Our Quality Policy is defined and strongly driven by following management principles and behaviors that consistently meets or exceeds the quality standards set by our valuable clients:

- ❖ To achieve perfect match between the jobs and job-seeker.
- ❖ To minimize turn-around time for completion of projects.
- ❖ Provide elite class services on time at a competitive cost.
- ❖ Review of our service procedures and processes to identify the potential areas of development and to take the necessary measures to improve them.
- ❖ To implement and maintain compliance with ISO 9001 Quality Management System.
- ❖ To minimize administrative and process hurdles for clients.
- ❖ To achieve zero wastage in operational, financial and administrative processes.



Life Support Services

Synergy Solutions has been with well-focused efforts which had established ourselves as the premier provider of the life support services in the following areas:

- ❖ Recruiting
- ❖ Laundry
- ❖ Management Supervision
- ❖ Housing
- ❖ Recreation
- ❖ Transportation

We offer a full range of furnished housing with secured facilities at prime locations throughout Middle East. Housing is available for short-term overnight transit accommodations and for long term lease. We are capable of housing several hundred people at a time. With our vast resources and capabilities, we also offer portable housing (pre-fabricated with furniture and utilities), available anywhere you want it to be, including needed life support services.

Vehicle & Equipment Leasing

Synergy Solutions offers short and long term leasing options for a wide range of vehicles and Heavy Equipments. **Synergy Solutions** also provides comprehensive vehicle services, maintenance and 24-hour roadside assistance.

Short- and Long-Term Service Contracts

Whether you need a vehicle for months or years, we can design a customized lease to meet your requirements. We offer vehicles with monthly, 3-month, 6-month and 12-month lease options, along with Fleet Management Systems as per client requirements for data processing.. In all locations, we deal directly with individuals and corporations, allowing us to offer the most affordable rates and best payment plans. We have a team of highly qualified and experienced professionals to advise and implement client's needs with priorities given to safety and efficiency at every step of the process.

24-Hour Vehicle Assistance

Synergy Solutions offers a comprehensive vehicle support program, including 24-hour accident assistance, 24-hour roadside assistance and replacement vehicles during routine maintenance. As part of our comprehensive service, we will also arrange and obtain local driver's licenses and full insurance coverage. Our extensive fleet of vehicles comprises of:



- ❖ Sedans
- ❖ Pick-ups
- ❖ All kinds of other Light vehicles
- ❖ Van & Buses
(9 seater, 15 Seater, 22 seater, 55 seater, etc.)

Heavy Vehicles/Equipments:

- ❖ Water tankers
- ❖ Sewage tankers
- ❖ Brackish water tankers
- ❖ Low-bed and flat-bed trailers
- ❖ Dump trucks and forklifts
- ❖ Boom Truck
- ❖ Cranes
- ❖ Showels
- ❖ Bull Dozers & Loaders



Contracting & Maintenance

Synergy Solutions has carried out various services and supply contracts in the Oil, Gas and Power industry and for our various clients in the middle east.

We have taken up and successfully completed:

- ❖ Mechanical and Fabrication Works
- ❖ Structural Steel Works
- ❖ Piping Jobs
- ❖ Medium Range Civil Construction
- ❖ Plumbing Installation & Maintenance Works
- ❖ Electrical Installation & Maintenance Works
- ❖ Fencing Works
- ❖ Water Treatment Works
- ❖ HVAC Installation & Maintenance
- ❖ Generator Maintenance





We are also proficient in manufacturing pre-fabricated cabins, Office Toiler Container Units, Porta-Cabin and Tents.



Our corporate philosophy is to work close with our customers thereby enabling the trust and respect generated by both parties to achieve mutually successful project outcomes. Our customer relations policy adheres to old fashioned values, quoting honestly and fairly the first time – we do not quote low on a job and try to make profits by lodging additional variations and claims.

Synergy Solutions strive to keep cost and charges competitive and work hard to ensure that our customers receive excellent value for the money and become repeat customers. We welcome our customer's feedbacks whereby we can make our services more cost effective and efficient.





Furnished/Non-Furnished Apartments & Commercial Spaces

*No matter what your accommodation requirements, **Synergy Solutions** can provide a comprehensive accommodation solution. With an in-depth knowledge of local leasing markets and on-the-ground real estate experts, **Synergy Solutions** provides flexible lease options with affordable rates.*

Accommodations

Synergy Solutions can provide furnished/non-furnished apartments and villas, based on the specific requirements of our clients. No matter what your housing needs, **Synergy Solutions** can meet your requests and requirements. We offer affordable leases on a wide selection of luxury apartments and villas throughout the Middle East. To accommodate varying lengths of stay, we provide a variety of short- and long-term lease options.

Office Leasing

Whether you're establishing a full-time project or start-up office, **Synergy Solutions**'s turnkey solutions will meet all your office needs. Freeing employees from the minutia of office set-up can ease transition and speed project progress. Depending on your space needs, **Synergy Solutions** can secure affordable lease options on a single office or large office suite. We also provide office support, including clerical staff, technical support and linguists. Our familiarity with local projects and headquarters can ensure your office space is conveniently located, thereby reducing unnecessary travel times and improving employee safety.

Warehousing

Synergy Solutions offers short- and long-term lease options for a variety of warehousing facilities, including storage yards, and ambient and climate-controlled spaces. Our long history with the Middle East warehousing market grants us a distinct advantage in lease negotiations, and we can secure affordable rates for everything from minimal warehousing up to 100,000-square-foot spaces. **Synergy Solutions** provides turnkey warehouse solutions, with all equipment and racking included in lease terms. Staffing, experienced warehouse clerks and transportation/distribution support are available upon request. All warehouse space is fully insured and includes 24-hour security service, secure loading docks, drive-in facilities and inventory control. Finally, our expertise in logistics management **Synergy Solutions** to offer commercial-style warehouse and distribution management solutions that are tailor-made to meet your requirements.

We provide you the above with full amenities which include but not limited to: **Fully furnished/non-furnished apartments or offices, High speed internet, 24 hour maintenance services, Satellite TV, Private covered/uncovered parking facility, 24-hour security service, Staff & Labors, Fitness equipments and Swimming Pools.**



Manpower Support

Synergy Solutions is dedicated to offering solutions for your organization's human resource challenges. Whether you need ongoing manpower support or assistance with a specific project, **Synergy Solutions** is well-suited to provide exactly what you need without any hidden fees.

Synergy Solutions has strategic partnership with leading Manpower Recruitment Consultants in India, Philippines, Sri Lanka, Pakistan and Bangladesh.



Logistics & Security Services

Synergy Solutions has tie-ups with experienced professional Logistics and Security providers in Qatar, Kuwait, Iraq, UAE and Afghanistan who can successfully handle logistics requirements and convoy security requirements within Bahrain, Qatar and all areas in Kuwait, Iraq, UAE and Afghanistan.



Sponsorship Services

Synergy Solutions is capable of providing agency/sponsorship services for any foreign company that wish to operate within the State of Kuwait or any other GCC Countries.



Under the laws of Kuwait, it is mandatory for any foreign company that wish to operate within the State of Kuwait, to have a Kuwaiti sponsor company as its agent/partner. We can provide such agency/ sponsorship services.

Synergy Solutions has proven background in hospitality, management and marketing that meets the needs and exceeds the expectations of our clients.

Our services maximize the effectiveness of agent/sponsorship by utilizing knowledge, technique and most importantly our experience which will result in-to mutual benefits.

We can also extend services such as Vehicle Requirement, Travel Arrangements, Medical Care, Insurance Services, Accommodation Facilities, Security Services, Catering Services and Laundry Services to our clients.



Catering Services

Synergy Solutions has built an outstanding reputation in a brief span of time, as one of the region's leading corporate and event caterers. As a part of the lifestyle and technology, the success of our Catering Division is backed by the expertise of its strong staff, including International Chefs, state-of-the-art kitchen, and strict adherence of ministry and municipality guidelines.



Synergy Solutions has professional catering services and is highly efficient in rendering your industrial catering needs. We have the catering solution for all your staff whether they are Executive, Senior, Junior or labor categories. If your team is multi-national, we can offer you menus based on the nationality (Western, Arabic, Indian, Pinoy, Chinese, Thai, etc.) with a competitive price.



A top-down photograph of several people's hands stacked together in a circle on a light-colored wooden floor. The hands are of various skin tones, and some are wearing accessories like a black watch, a silver watch, a black wristband, and a ring. The background is slightly blurred, showing parts of the people's clothing and shoes.

Our Team

*The success of **Synergy Solutions** is determined by our success in operating as a unified team. We have a highly knowledgeable professional management team and a carefully selected staff.*

To ensure a broad cultural diversity, our people are from many different nationalities and backgrounds. Our team's extensive experience in operational excellence, quality of execution, professionalism, reliability and commitment continually helps us achieve our client satisfaction.

Synergy Solutions has gained valuable insight and experience in providing the resources and expertise required to handle large projects, and has gained market reputation for delivering its promises and honoring its commitments.

Synergy Solutions has established itself in all the major business sectors in the middle east. To maintain the highest standards of excellence in all its activities and to achieve all the company targets, **Synergy Solutions** has a highly efficient professional management team.

The TEAM is synonymous with TRUST, RELIABILITY AND QUALITY in all its activities.

Our Assurance

A close-up photograph of two hands shaking in a firm grip, symbolizing a business agreement or partnership. The hands are wearing dark suit sleeves with white cuffs. The background is a dark blue world map.

Synergy Solutions leaves no stone unturned when it comes to developing a plan for Trading & Contracting.

We assure :

- ❖ Always at your service
- ❖ Trained & dedicated team to understand and support requirements
- ❖ Documented Operations, Quality Processes & Systems
- ❖ Cost Effective manpower resources
- ❖ Frequent timely updates on progress of projects

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